

DE TIJGER Estate

Homeowners Association

Update about the De Tijger Estate security camera system

Dear residents

Security cameras are becoming the norm in communities world-wide, as one of the most effective crime reduction measures. The DTE Trustees have to date installed a total of 12 CCTV cameras in strategic positions within the estate. A LPR (Licence Plate Recognition) camera is also installed at the entrance to the estate. More cameras are envisaged as funds become available for this purpose in future budgets, in order to eventually cover the whole estate. It is further envisaged to establish a security room within the estate to ensure that CCTVs are monitored 24 hours per day.

An increasing number of owners have also already installed their own camera systems on their properties, supplementing these HoA cameras, and thereby covering our estate even more effectively.

All HoA cameras are directly connected to the District Watch Control Room in Edgemoed. They are not constantly monitored in real time. They are only activated by and record movements in their respective views on a 'black screen' basis.

Camera footage is activated and viewed in real time only in two situations:

- 1) When a suspicious vehicle, which registration number has been added to the system by an authorized security agency, enters the estate, the entrance cameras are activated automatically in real time, and the DW Control Room is alerted to take action.
- 2) When a written request for access to camera footage is lodged with the trustees and DW after an incident occurred, a manual search of camera footage activated by movement may be initiated by DW, but only for SAPS purposes.

No access to any camera footage is allowed by law for any other purpose, and no-one other than DW and SAPS are allowed access to camera footage. This strict footage access rule is aimed at the protection of individual privacy.

Requested HoA camera footage can only be made available to SAPS through the following procedures:

- 1) A criminal case number must be obtained directly from SAPS by any applicant.
- 2) A prescribed 2-page application form to access camera footage must be completed, stating the reasons for the request, full details of the security incident concerned and the SAPS criminal case number.
- 3) The application form is available from the trustees below, who have to approve the request and authorise DW to access camera footage:

• **Mike Theart:** 082 375 3296, miketheart@gmail.com, or

• **Roelof Loots:** 071 987 6376, rloots2@gmail.com

- 4) District Watch charges R650 per hour to search camera footage. The HOA will pay for the first hour's search to obtain the required footage. The applicant who requested access to the footage will be responsible for any additional costs, should the footage take longer to obtain. An applicant may therefore request one hour's search only, or ask for more than an hour's search for his/her own account.
- 5) In view of the above costs of footage of movement searches on HoA cameras, all applicants are encouraged to limit to the minimum, where possible, the time periods to be searched, in order to obtain the requested footage.

The Trustees, DTE

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